



Albany County Public Library

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Dear Albany County Public Library Community:

Thank you for your patience and support during this ever-changing situation. As many of you know, the Library closed on March 16 to align with Governor Gordon's recommendations. We agree this was the best choice to keep our community safe and healthy and to help protect those in our community that are most susceptible to COVID-19. We are also genuinely grieved to shut our doors. We value our community and enjoy seeing and serving you every day.

Albany County is a community that knows how to come together and find innovative ways to address challenges. So we join our local businesses, non-profits, and government partners in finding new ways to serve and support our community. We are in this together.

Here is how the Library will continue to serve you during this time:

- Staff will be available Monday - Friday from 10am - 6pm to answer questions via phone, email and facebook messenger.
- ACPL has a wealth of online books, magazines, and resources that can be accessed from home. Visit our website to learn more: digital.acplwy.org. Call or email us for assistance.
- If you have misplaced your library card number or know someone that needs a library card we can issue these via phone or email.
- If you have items checked out, you may hold on to them until we re-open. Due dates have been extended, automatic renewals remain in place, and any overdue fines will be waived.
- We will keep our website updated with links to vetted information sources regarding COVID-19 and community resources.

We encourage you to visit our webpage (acplwy.org) and follow us on Facebook (facebook.com/acpls) for updates on library services and links to education and entertainment resources.

ACPL continues to coordinate closely with the County and City to map the best way forward, and to respond and adapt as more information becomes available.

Thank you for your ongoing support,

Rachel Crocker
Library Director